

# Being QuakeSmart Grants Update is Good Business

Contact: M. A. Ramirez

Earthquakes are not only scary, they have the potential to devastate a local economy. On June 17, the City of Rancho Cucamonga hosted the County’s second QuakeSmart Workshop. QuakeSmart is a program to help businesses and organizations of all sizes to take steps to make their organizations resilient after an earthquake. Created by the Federal Alliance of Safer Homes (FLASH) the program partners with FEMA to bring best practices for preparing STAFF as well as strengthening the businesses’ SPACE, SYSTEMS and STRUCTURE to increase SERVICE before during and after an earthquake. Rancho Cucamonga Emergency Management Coordinator, Breana Medina and ESO Michael A. Ramirez spoke to the over 100 attendees about the probable effects of an earthquake in San Bernardino County. Additional earthquake and engineering experts explained steps that businesses could take, using the QuakeSmart program, to help their businesses survive after a quake. For more information on the QuakeSmart program visit <http://www.flash.org/quakesmartcommunity/>.



## WHY IS THIS IMPORTANT?



Contact: M. Antonucci, K. Gonzalez, K. Page, K. Kehl, L. Camacho

**FY2015 Homeland Security Grant Program**  
The subrecipient agreements have been received and the expenditure authorizations were sent for approved projects. Please verify your allocation amounts as they may vary from the amount submitted with your projects. Projects requiring an EHP, EOC, Sole Source or any other type of approval(s) must be submitted as soon as possible and approval must be obtained prior to incurring any expenses, otherwise your project will not be reimbursed. Modification requests are due by the end of the first week of every month and reimbursement requests may be submitted as available.

The Milestones are listed below, but it is recommended to complete the project as soon as possible. With the grants performance periods being extended from two to three years, there will be at least 3 grants ongoing at the same time which may be overwhelming.

Milestone	% Required	Completion Date
1 <sup>st</sup>	50%	July 31, 2016
2 <sup>nd</sup>	75%	July 31, 2017
3 <sup>rd</sup>	100%	March 31, 2018

This year for the Homeland Security Grant Program the State began enforcing a mandatory Bi-Annual Status Report due in the 2<sup>nd</sup> week of March and September of every year until the grant ends. The first Status Report was due 3/10/16, but it was waived due to the fact that the State is still finalizing the form, but do expect to submit your report the next following due date. Please ensure you set realistic individual milestones as failure to meet milestones will result in monthly reporting until the project is back on track. Failure to complete the mandatory Bi-Annual Performance reports may result in loss of funding or may affect future funding.

Fund Status Reports will still be required in addition to the new Bi-Annual Status Report. The dates will vary depending on the expenditure rate of grant funds.

Reporting Period	Due Date
9/1/2015-8/31/2016	9/9/2016
9/1/2016-2/28/2017	3/10/2017
3/1/2017-8/31/2017	9/8/2017
9/1/2017-2/28/2018	3/9/2018
9/1/2015-3/31/2018 (Final/Cumulative)	4/10/2018

**FY2016 Homeland Security Grant Program**  
The State Guidance was released July 29, 2016, and the Call for Projects was sent to jurisdictions on August 2 with an application deadline of August 17 at 5:00 p.m. Due to the timeframe of the release of the State Guidance document, the Call for Projects timeline is short. Project applications not received by the application deadline will not be considered for funding. Should additional funds become available for reallocation later in the grant cycle, we encourage jurisdictions to submit small value projects (in addition to your regular project based on your jurisdiction's allocation) that can be completed in 30 days or less.

**FY2016 Emergency Management Performance Grant**  
All initial applications have been submitted to the State for review and approval; final application approval from the State is expected around September 2016.

Modification requests will be submitted to the State once per quarter. Please submit your modification requests to the Grants Unit by the end of the first week of the first month of each quarter. Reimbursement requests can be submitted as necessary. Please do not delay in submitting reimbursement requests as funds are expended and documentation compiled.

Mandatory Cumulative Performance Reporting due dates:

Reporting Period	Report Due Date
7/1/16-9/30/16	10/5/16
7/1/16-12/31/16	1/5/17
7/1/16-3/31/16	4/5/17
7/1/16-5/31/16	6/5/16
Final Cumulative	



## Shaken AND Stirred

Contact: M. A. Ramirez



County OES staff test riding the Seismic Simulator

The San Bernardino County Fire, Office of Emergency Services (OES) is rolling out a new educational tool to stir people to action by shaking them up. The Seismic Simulator educational exhibit will travel throughout San Bernardino County to highlight the seismic history of San Bernardino County and provide consistent earthquake preparedness messaging utilizing the Seven Steps to Earthquake Safety. Exhibit contributors and consultants include experts from the USGS, Earthquake Country Alliance, Great California Shakeout and the California Office of Emer-

gency Services Earthquake and Tsunami Program. The focal point of the exhibit is the Seismic Simulator which offers a unique earthquake replication experience by accurately and experientially recreating g-forces similar to actual earthquakes. Four passengers will watch a brief video about the proper way to Drop Cover and Hold On before experiencing realistic seismic motions replicating up to a 7.5 earthquake.

County OES will be utilizing hand-picked volunteers from the new Fire Corps, Fire Support Services program to transport and staff the traveling exhibit. The project, which is funded by the Emergency Management Performance Grant and County OES funds, will be available for use by jurisdictions

within San Bernardino County. County OES will be releasing a use policy to outline the reservation request policy as well as the minimal costs to offset towing expenses.

Once again County OES is leading the way to creatively engage County residents and encourage them to take steps to prepare.



Top: Simulator will be maintained by County Fire Mechanics

# OES Quarterly Report



San Bernardino County Fire, Office of Emergency Services

# “Black Lives Matter” Peaceful Rallies Come to County

Contact: C. Cruz

In the aftermath of the recent officer involved shootings and ensuing protests and rallies, it would only be a matter of time before protest events would reach the Inland Empire and San Bernardino County. The County Office of Emergency Services (OES) received intelligence on Saturday, July 9, 2016, regarding two possible Black Lives Matter (BLM) rallies for “*sometime*” on Monday, July 11 in the City of San Bernardino and City of Victorville, with no further details.

On Monday, July 9, intelligence gathering and validating was a challenge, specifically identifying critical details for the rallies such as times, locations, number of attendees and all the pieces of information needed to develop and coordinate a formal contingency plan. With Law and Fire initially engaged in developing the plan, County OES began preparing for an Emergency Operations Center (EOC) activation and agency coordination conference call between County OES, County Fire, San Bernardino City Police (SBCPD), and Inland Counties Emergency Medical Agency

(ICEMA) to finalize the initial contingency plan.

At 11:30 a.m., County OES activated the Operational Area (OA) Emergency Operations Center (EOC) to Level 1, but this activation would not be like any other activation where typically the activation follows a significant incident and the planning and intelligence (P/I) section almost like clockwork goes into motion doing what we do, collecting, vetting, and disseminating situational awareness. Law enforcement and Fire staged resources based on current intel which was subject to change... and did numerous times.



*Rally in front of San Bernardino City Hall*  
From the start this activation was different in the following ways:

- First time activation for civil unrest, so numerous unknowns with no set triggers and this was not “*our*” event; County OES was not driving the vehicle.
- The cadence of the incident was slow then a rapid onset and the anticipation waiting and watching for something to happen, this affected the timing and

supports the implementation of a strategic training and exercise schedule that builds upon previous years to strengthen and improve core capabilities.

In addition, the San Bernardino County Operational Area (OA) utilizes the Annual Training and Exercise Plan (TEP) Workshop to keep stakeholders informed of the National Training Priorities and the associated grant funding programs that provide the means to conduct activities that align with the National Response Framework.

During the TEP Workshop (TEPW), the Operational Area, San Bernardino County Cities and Towns as well as all participating agencies are encouraged to designate the priority status of 32 FEMA Core Capabilities. Each year as incidents, training and exercise move partici-

- flow of the EOC processes.
- The ways we received the information and then verifying a credible source for the info, rather than from a source directly involved or on scene, i.e. social media was a change from normal operations.
  - The exact times and locations of the rallies wouldn’t be known until they actually began and rather than a staggered timeframe both events at geographically opposite ends of the County began almost at the same time.
  - The sensitive nature of the events limited the extent to which we could share or release information and many of the typical P/I section procedures were eliminated to reduce the chances of blowing the situation out of context.

The OA EOC activates more often than not, with an average of seven to eight times per year, with 12 activations in one year our highest number. However, it had been six months since the last activation and with all the factors listed above, this activation was a clear reminder of that old saying in emergency management, “*activate and activate often!*” This incident proved how true that saying is and a reminder to utilize every training or real life incident no matter how small or different as an opportunity to refresh and establish your EOC procedures and position skills.

Fortunately both rallies were relatively small in number, didn’t cause major disruptions to traffic, and ended peacefully with no arrests or altercations.

pants closer to Core Capability mastery, these priorities change. An analysis of those priorities following the TEPW will establish the updated priorities that will be published in the 2016-18 OA Training and Exercise Plan.

While every organization has its internal training requirements and priorities, the OA TEPW develops a collaborative and comprehensive approach to leveraging grant funded training and exercise opportunities for the greater good. This year in addition to updating the OA strategic training plan, Cal OES representative Steve Nunez provided an update on Cal OES training and exercise opportunities and County OES Assistant Emergency Manager Cindy Serrano shared Emergency Management Preparedness Grant (EMPG) requirements and a NIMS compliance/NIMS refresh update.

# Emergency Management Training in a Box— Put a Bow on it!

Contact: R. Lindsay

In an effort to answer the question, “How can I possibly train my own EOC (Emergency Operations Center) Responders?” County OES announces the soon to be released City/Town template version of the SBCOA (San Bernardino County Operational Area) “Introduction to Incident Management Curriculum”. This two year Homeland Security Grant Program (HSGP) funded project produced two complete instructor packages – one for County OES to train our OA partners and the other to be utilized by our City and Town emergency managers. This customized

curriculum improves on the structure and content of the CSTI Combination Course and adds local emergency management information as well as an Introduction to WebEOC module. This delivery provides emergency managers with all the tools they need to equip EOC responders with emergency management basics in an 8-hour format, including:

- Introduction to SBCOA Emergency Management
- Standardized Emergency Management System (SEMS)
- National Incident Management System (NIMS)
- Incident Command System – (ICS 100, 700, 800)
- The Emergency Operations Center
- Introduction to the National Response Framework
- Introduction to WebEOC

The training material package includes a template invitation, agenda, course evaluation and certificate of completion along with an 8-module PowerPoint presentation, an



*Cindy Serrano, Assistant Emergency Services Manager conducting training*

Instructor Guideline Manual and Participant Handout. The products are constructed so that emergency managers can easily customize the training templates with their own logos and any jurisdiction specific information. Contact ESO Robin Lindsay or access these tools on the WebEOC OA Daily Dashboard in the Training Folder. We would love to have your feedback when you deploy this training so that we can share roll out successes and lessons learned!

# Strategic Plan Update

Contact: C. Serrano

The San Bernardino County Operational Area Emergency Management Strategic Plan is moving forward with its 5-Year Implementation Strategy. We are not ready to ask for miracles quite yet ... but we have had to adjust the timeline.

As some of our City/Town emergency managers may recall, in FY13/14 we embarked on a first-ever Strategic Plan to agree upon a baseline emergency management program. Through a series of four day-long workshops, we met with consultants to share our separate visions and come to a consensus of what each City/Town emergency management program should look like. A prioritization of projects and programs was applied to a 5-Year Implementation Strategy. And just maybe the 24 cities and the County agreeing to this Strategic Plan was a miracle in itself!

The Strategic Plan was first approved by the Operational Area Coordinating Council (OACC) on May 1, 2014. A year later OACC approved a few updates to the Plan and its Implementation Strategy at which time the real programmatic work kicked in. Here is an update:

- 1) Letters of Promulgation from 24 City/Town managers:
  - 3 cities remain outstanding
- 2) Improve the jurisdiction’s ability to effectively accomplish emergency/disaster cost-recovery activities:
  - Several cost recovery training sessions were grant-funded and offered throughout FY15/16
  - An Ad-Hoc Committee continues the work of developing a Cost Recovery Standard Operating Guide (SOG) that will support the process pre- and post-disaster. Lead Planners: Carrie Cruz, Angelic Bird, Jennifer Shankland and Breanna Medina.
- 3) Ensure the jurisdiction has adequate Emergency Operations Center (EOC) SOPs:
  - OES is moving forward with updating all

their EOC SOPs. Upon completion, the templates and copies of the SOPs will be shared with the Cities/Towns. Lead Planner: Carrie Cruz.

- 4) Begin to develop a basic Recovery Plan:
  - County OES initiated its recovery planning process in the fall of 2015 using the FEMA National Disaster Recovery Framework as the primary source. The project is scheduled to be completed December 2016 and will include a City/Town template. Lead Planners: Zack Mullennix and Marc Peren.
- 5) Initiate the update of the Hazard Mitigation Plans:
  - The kick-off meeting was held in June 2016 with the consultant, Dynamic Planning Co. All participants should be in the mid-planning process with completion due by Spring 2017. Lead Planner: Miles Wagner.

If anyone is interested in sharing their expertise in these areas, please contact the lead planner.

# Leveraging Future Training Opportunities

Contact: R. Lindsay

State and local Operational Area training and exercise partners gathered for the annual 2016 Training and Exercise Plan Workshop at the County Office of Emergency Services on June 16, 2016. This multi-agency, multi-jurisdictional planning group contributes to update a three year calendar of activities and

# WebEOC Lessons, Leadership

Contact: R. Lindsay

During the May 2016 Intermedix Summit in Denver Colorado, representatives from County OES had the opportunity to share two presentations with the national and international WebEOC User community. County OES Emergency Services Manager Mike Antonucci and Emergency Services Officer Robin Lindsay shared important lessons learned from the December 2, 2015, Waterman Terrorism Incident in front of a standing room only audience. Participants were provided a minute by minute timeline of the emergency management activities and the behind the scenes decision making that contributed to the outstanding response, support and coordination



Robin Lindsay, Mike Antonucci of the West Coast's first domestic terrorism incident. Also of great interest to attendees was the use of WebEOC and its contribution to situational awareness, historical documentation and recovery activities.

Later in the conference Robin provided a presentation on how California WebEOC Administrators successfully formed the California Statewide WebEOC Advisory Committee (CSWAC) in an effort to improve the ability to share best practices among the WebEOC user network and to facilitate critical reporting up to the State's WebEOC system (CalEOC).

In addition, Mike and Robin led the California WebEOC User Breakout session to encourage CSWAC involvement, gather input and obtain direction for committee next steps. Top level Intermedix management also attended the meeting to address a series of important topics at the request of the CSWAC. As a result of those discussions, Intermedix is currently considering modifications to its business model that will have a positive impact on the global Intermedix community!

# 30 Years Young

Contact: M. A. Ramirez



The Community Emergency Response Team (CERT) program turns thirty this year. In celebration of this benchmark CaliforniaVolunteers, FEMA and NBC Universal Hollywood are sponsoring the 30th Anniversary National CERT Conference on September 8-10 in Universal City. CERT programs from around the country will join together to celebrate this important program while learning new lessons and reinforcing skills they already possess. The conference is being organized by leaders from the California CERT Workgroup as well as other CERT-related experts.

The conference agenda will include plenary presentations by high level FEMA and State CERT leaders and other National Service Leaders. Over 40 workshops will be given at the conference covering topics such as CERT innovations, disaster deployment, how to create an advanced CERT program, and American Sign Language just to name a few.

This is the place to be for anybody in a CERT leadership position. Attendees will have the opportunity to join over 850 other CERT leaders from all over the country. Visit [2016certconference.eventbrite.com](http://2016certconference.eventbrite.com) to register. Do not miss this historic opportunity!



Green states are represented for the 30th Anniversary National CERT Conference so far!

# Esta Usted Listo? (Are You Ready?)

Contact: M. A. Ramirez

CaliforniaVolunteers brought together Listos (Ready) program coordinators and instructors to discuss the growth of the program and to collectively update the Spanish language curriculum. The June 27-28 meeting, hosted by the City of Rancho Cucamonga, brought together current and prospective programs to also share challenges and learn best practices from each other. Listos is a culturally relevant, mobile and flexible preparedness course delivered entirely in Spanish. Currently the cities of Fontana and Rialto have active Listos programs. County OES supports these and any interested programs by conducting their initial one-day Listos class and by providing the Listos Participant manuals. County OES will host a Listos Train-the-Trainer course in the spring of 2017 to help new and growing Listos programs grow their respective instructor cadres. Is your community Listos?



Listos group photo



# Capstone 2016 Commodities Movement Exercise

Contact: M. Peren

The California Governor's Office of Emergency Services (Cal OES) has been conducting an exercise series called California Capstone 2016. In the month of June Cal OES invited local jurisdictions to participate in the Commodities Movement Exercise conducted at March Air Reserve Base in Riverside County. The exercise was designed to create more



View from inside the Chinook; outside view below



Simulation of commodity movement

opportunities for local jurisdictions to think about and discuss what their needs and/or obstacles might be if the State and Federal Government needed to move commodities into, and/or through their jurisdictions.

The full scale exercise consisted of the demonstration of what one type of commodity would look like being transported by a semi-trailer truck to a typical flatbed truck that counties and jurisdictions normally have within their fleet services. Also, the exercise was designed to demonstrate what typical material handling equipment could be needed or used to efficiently transfer the commodities to a local Point of Distribution (POD) site. The demonstration emphasized the point that we at the local level must understand the logistical needs of the commodities that we are receiving, and must prepare our end to receive and distribute to our County and City/Town partners in an emer-

gency. The full scale exercise concluded with a briefing on the capabilities of a CH-47 Chinook Helicopter which could be used to deliver needed commodities. The exercise participants were also provided the opportunity to take a flight over their designated POD sites noted before the exercise kicked off.

The overall participation in California Capstone 2016 has prompted the County Office of Emergency Services to begin working on plan development and building the partnerships that will be needed to adequately accomplish the tasks of moving commodities to areas that will need the life-saving items. The participants from San Bernardino County included the San Bernardino County Sheriff's Office; County Airports; City of San Bernardino; City of Victorville; On-

tario International Airport, and San Bernardino International Airport. All of the participating entities mentioned are part of the core planning group for the County's Commodities Point of Distribution Plan.



## Active Shooter Drill at SBC Superintendent of Schools

Contact: D. Davis

On June 23, 2016, at 0930, five people (actors) took on the role of “active shooters” who were to portray disgruntled employees looking to get revenge on a supervisor. They

used toy guns and poppers to make the sound and to simulate an attack. San Bernardino County Fire, Office of Emergency Services was asked to be an observer and to give guidance afterwards. The drill went well and did cause some actual anxiety, even though the staff in the building knew prior what was going to happen. They had 100% participation and used the emergency protocols and the plans they have in place, such as locking their doors, turning off lights and staying silent until an “all clear” is given. Very few changes need to be made to how they would handle a real active shooter event and in drills in the future. We all just hope that the drill gives confidence in the possibility and not the actuality of this really happening. Great job everyone!



Active shooter actor

## SB County CERT Lands on Plymouth...Village

Contact: M.A. Ramirez

Now in its third year, the San Bernardino Operational Area CERT Training and Exercise offers CERT volunteers from San Bernardino County the opportunity sharpen the important tools they need to be ready to respond. The annual event is coordinated by County OES and the San Bernardino County CERT Advisory Committee. This year the training and exercise was hosted in the City of Redlands by Emergency Operations Manager, Fay Glass who served as the event’s Logistics Chief and went the extra mile to make this year’s event a huge success. CERT leaders from Angelus Oaks, Apple Valley, Big

Bear Valley, Colton, Loma Linda, Rancho Cucamonga, Redlands and Wrightwood CERTs as well as San Bernardino County Fire Battalion Chief Scott Tuttle, a Paramedic, Firefighters, Emergency Communications Service, Redlands Emergency Communications Group and a Los Angeles County Fire helicopter pilot joined forces to plan and conduct the full day of activities. This was in addition to the 50 volunteers who supported the event and served as victims.

Over 120 CERT volunteers registered for the event, the most to date. Participants spent the first half of the day refreshing disaster medical, communications and incident command skills. Following a delicious BBQ lunch CERT volunteers were able to put their skills to the test during an exercise conducted at Plymouth Village senior living community. CERT volunteers fanned out into the community to respond to a simulated microburst



Victim actor; CERT member playing in exercise

which resulted in partial collapses, fires and even a hazardous materials release. Keeping in mind the CERT motto, volunteers did the greatest good for the greatest number while keeping themselves safe.



SBC Fire BC Chief Scott Tuttle teaches best ICS practices to CERT volunteers



## Disaster Corps Trains to Operate Emergency Volunteer Centers

Contact: C. Nagy

As we roll into what appears to be a very intense fire season, not to mention any other disaster that may occur, many of you know one of the toughest things to do in a disaster is to manage spontaneous unaffiliated volunteers or as they are commonly called, SUVs. Over the past several months County OES has been working to find a way that our San Bernardino County California Disaster Corps members can assist in the process of dealing with the SUVs that will show up when we have our next disaster. Recently 25 Disaster Corps Members took part in an all-day Emergency Volunteer Center (EVC) training so that we can create an EVC Management Team that will be deployed when we are needed to stand up an EVC and to process the many SUVs that will show up when disaster strikes.

Designed as a seven hour interactive learning experience where the San Bernardino County California Disaster Corps members learned



EVC training group photo

the purpose and history of establishing an EVC. Volunteers also learned why the San Bernardino County Operational Area needs an EVC and when and by whom the EVC would be activated, how to staff and operate the EVC, as well as which forms FEMA requires and how to complete all forms. The volunteers were exposed to the “why” and “how” of processing spontaneous volunteers in times of disasters to provide valuable assistance to the command structure. Training also consisted of drills, all aspects of the staffing positions and the requirements within the EVC. The day ended with a full mock activation of an EVC, using only volunteers.



Training and exercise play

## High Desert EOC Tour for the R.O.M.E.O.s

Contact: M. Peren

The San Bernardino County Fire, Office of Emergency Services (OES) was approached to provide a High Desert EOC (Emergency Operations Center) tour for a former member of the County OES team Mr. Dennis L. West, who is a retired Emergency Services Officer, but is still very active with County Fire by being the Deputy Chief Radio Officer to our very own Emergency Communications Ser-

vice (ECS). The R.O.M.E.O.s (Real Old Men Eating Out) is a club where membership is made up of the Sun City Del Webb Community located at the South end of Apple Valley Road behind the Jess Ranch area. As a club, each month a different place to visit is set up by a few of their members to visit, the High Desert Emergency Operations Center and Sheriff’s Dispatch Center both located at the High Desert Government Center was their May location of choice.

The High Desert Emergency Operations Center staff welcomed the ROMEOS to the facility and began to introduce them to the world of emergency management. The tour then proceeded to the San Bernardino County Sheriff’s Dispatch Center where they were provided a riveting tour by the engaging staff of Sheriff’s Dispatch. At Sheriff’s Dispatch they learned about the various calls that they

receive on a daily basis and got their questions answered by the some of the dispatchers themselves. The tour then proceeded back to the Emergency Operations Center where staff painted the overall picture of how all the working pieces of the field response relates to the response and responsibilities of the EOC.

The ROMEOS were very pleased with the information provided by both Sheriff’s Dispatch and County OES and was the subject of many lunch discussions afterwards. Mr. Dennis West concluded by saying, “...thank you for your time and enthusiastic approach to your presentation...I most sincerely thank you for all you do.” It is comments like these that make public outreach an important part of the services provided by the San Bernardino County Fire, Office of Emergency Services.